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Alaska Medical Assistance Newsletter

Coming in 2010: New Claim Processing Features

The new Medicaid Management Information System (MMIS), known as Alaska Medicaid Health Enterprise, is scheduled for the summer of 2010. Alaska Medicaid Health Enterprise utilizes more efficient and innovative technology than the current legacy MMIS. The innovative system will include many new claim processing features and functions via the Internet that will allow faster remittance to providers and easy access to billing instructions.

Faster processing and payment is accomplished through the following new features:

- Claims can be submitted via the Internet 24x7. This is in addition to the electronic and paper methods of submitting claims that will continue.
- Claims submitted via the Internet are subject to all business rules, edits and validity checks in real-time so that errors are immediately identified and can be corrected.
- Claim status is available online instead of waiting for a Remittance Advice or calling the Provider Inquiry Unit.
- Providers submitting claims via the Internet immediately know the status of the claim without waiting for an adjudication cycle.
- Providers can correct claims online and resubmit any claim that has been denied.

Providers who take advantage of these self-service features that will be available via the Internet will be rewarded with more timely payment of claims. For more information about Alaska Medicaid Health Enterprise, go to <http://www.alaskamedicaid.info/>.

Visit http://www.medicaidalaska.com/Downloads/Providers/Newsletter_200904.pdf to read the entire Alaska Medical Assistance Newsletter for April 2009.